

To All of our wonderful Roosters Guests,

As Ohio and the rest of the country continue to take action in an effort to combat COVID 19, we wanted to take a moment to share what actions we are taking as a business in the local community, because our number one priority is always the health and safety of our team members and guests. We are closely following the latest guidance from the Centers for Disease Control (CDC), local governments, and public health agencies.

All of our team members have been trained to uphold and practice the precautionary measures below:

- o In addition to our already thorough and high standard cleaning policies, we have been diligently following the CDC recommendations pertaining to facility cleaning and have added an additional person to every shift that is solely responsible for wiping down/sanitizing door handles, menus, along with all items in the table caddies, restrooms and all frequently used area of the restaurants during their entire shift.
- o we are using single use/disposable cloths to wipe down each table after each use.
- o we have made sure that our staff understands the importance of proper handwashing on a regular basis as well as the use of gloves when appropriate. we have posters throughout the store reminding our guests as well. we have also reinforced the importance of avoiding touching your face, eyes, and nose. Additionally, we have added several hand sanitizing stations around our restaurants for our guests and staff.
- o we have taken steps to make sure that any team member who may be feeling sick stays home and ask this of our valued guests as well. Please join us in helping Roosters combat the spread of this virus.

We want to thank you all of you for understanding and support during this abnormal time as we so greatly appreciate all of you! we will be sure to send any updates regarding this matter as we receive it.

Thank you very much again!

Sincerely,
The Roosters Team



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